

Trading Partner Registration System (TPR)

User's Guide | <https://apps.tn.gov/tpr>

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Date	Version	Description
02/02/2015	1.0	Initial version - published 02/02/2015
08/07/2015	2.0	Add Syndromic Surveillance Messaging as an interface selection, update TDH web links, and add Frequently Asked Questions (FAQ)s
11/20/2015	3.0	The ability to copy demographic information, interface information and Promoting Interoperability information from a parent entity to a sibling or child
05/09/2016	3.1	Update Immunization Registry Fact Sheet
07/01/2022	4.0	Added new screenshots, additional points of contact, and updated table of contents.

Trading Partner Registration System Overview

The Tennessee Department of Health's (TDH) Trading Partner Registration (TPR) System should be used by potential trading partners to register their intent to exchange data electronically with TDH, including any potential trading partners participating in Promoting Interoperability (PI).

The TPR system was initially designed to include three specific interfaces, with the flexibility to add additional interfaces as necessary. The initial interfaces include Immunization Registry Messaging, Electronic Laboratory Reporting (ELR), and Cancer Case Reporting. Over time, Syndromic Surveillance Messaging (SSM) and Drug Overdose Reporting (DOR) interfaces have been added to the system allowing hospital trading partners to register for these additional interfaces. To help clarify the hierarchy of affiliated Organizations, Facilities, and Professionals, this User Guide and the application use the terms 'Parent' and 'Children.' For example, a health system may be deemed the 'Parent' organization, registering its affiliated hospitals as 'Children.' For additional information, see [Viewing Hierarchy of Entities](#).

While registering, potential Trading partner entities can maintain the relationships between multiple entity levels within their organization. For example, a health system can register itself, its affiliated hospitals, and any providers who work at affiliated hospitals. Multiple TPR System users can have access to one or all entities registered. Associated registration and on-boarding documentation will be generated based on how the user is registered.

Once registration has been submitted, the TDH programs responsible for onboarding each interface will review submitted registration and determine the status of each. Registrations may be approved or denied for each TDH interface that the potential trading partner has registered for. Once approved, trading partners can use the TPR System to monitor their entity's progress through on-boarding processes for each interface.

Email notifications will be sent from the TPR System to users with access to each entity. These emails, along with the completed milestones for each interface, can be utilized by the entity to document progress and engagement for each applicable interface. More information about user access and email notifications can be found in [Managing Users](#).

This guide is designed to aid you in the process of registering as a trading partner with TDH. Included in this document are definitions for terms and acronyms used (see [Appendix 1](#), pg. 39), a decision flow chart (see [Appendix 2](#), pg. 41), and contact information (see [Appendix 3](#), pg. 42) to assist you. The Tennessee Department of Health (TDH) welcomes comments on this user guide. Please send all feedback to MU.Health@tn.gov.

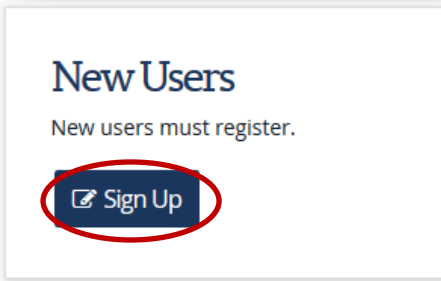
The TPR User Guide represents our best efforts to reflect our developing registration system with the ever-evolving understanding of how Promoting Interoperability regulations will affect public health. Please be mindful that this document may be modified in the future. See [Upcoming Features](#) (page 49) for more information.

Creating a New Account

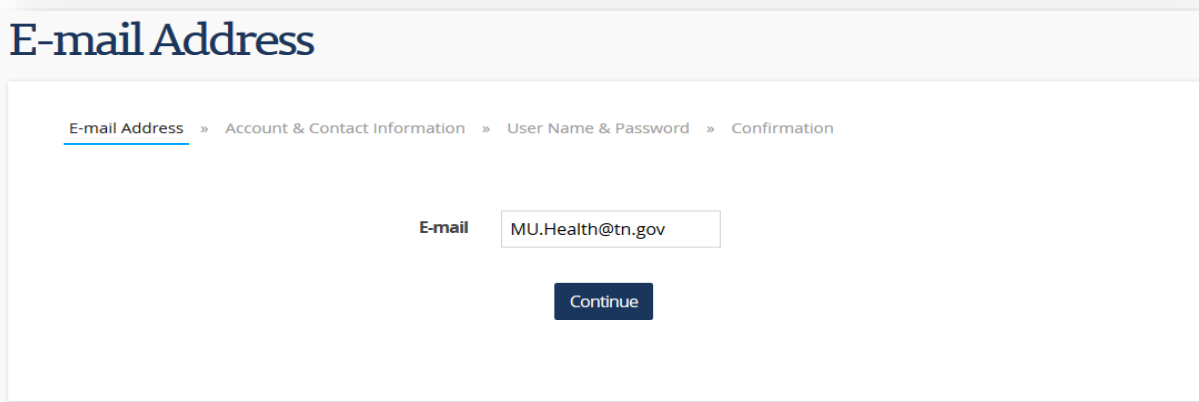
To register as a Trading Partner with the Tennessee Department of Health (TDH), potential trading partners must first have a Portal Admin Account Managements System (PAAMS) account. If you do not already have an account, you will need to create one - please see the instructions below for how to create a PAAMS account. *If you already have a PAAMS account, please click [Existing Users](#).*

To begin creating a PAAMS account, please go to <https://apps.tn.gov/tpr> and proceed with the following steps:

1. In the 'New Users' section, select 'Sign Up.'



2. Enter your e-mail address and click 'Continue.'



3. You will be asked to enter your account and contact information. Please be sure to identify who you will be opening the account on behalf of, either a **'business'** or **'individual.'** Once you have completed the form, click **'Continue.'**

E-mail Address » Account & Contact Information » User Name & Password » Confirmation

Organization Address

I am opening an account on behalf of a Business Individual

Business Name: Big TN Health System

Address Line 1: 100 West Main

Address Line 2: Suite 10 A

City: Nashville

State: TN

Zip Code: 37243

Country: UNITED STATES

Administrator Contact

First Name: John

Last Name: Doe, SR

E-mail: MU.Health@tn.gov

Phone Number: (615) 253 - 8945 Ext.

Fax Number: (615) 523 - 8945

Continue

4. You will then be directed to the **'Username and Password'** page. In this section, you will need to create your username. Your username must be between 5 and 20 characters long.

E-mail Address » Account & Contact Information » User Name & Password » Confirmation

User Name

User Name requirements:

- Must be at least 5 characters in length.
- Must be no more than 20 characters in length.

User Name

User Name must meet the following requirements:

- ✓ At least 5 characters

5. Enter your password in the **'Password'** section. Be sure to follow the requirements depicted in the screen shot below.

Password

Password requirements:

- Must be **at least 8 characters** in length.
- Must contain **at least one letter, one number and one special character.**

Password

Retype Password

Password must meet the following requirements:

- ✓ At least one letter
- ✓ At least one number
- ✓ At least one special character
- !@#%&*()_+.,:|<>=?;~
- ✗ At least 8 characters

6. You will be required to choose three different security questions with answers. Please see [Forgot Password or Username](#) in this user guide to see what to do in the event you forget your username and/or password.

Security Questions

Please choose 3 different questions below and provide answers. Choose questions to which only you would know the answer. Your answers will be used to recover your password if you ever forget or lose it.

Question 1	Choose a security question	<div style="border: 1px solid #ccc; padding: 2px;"> <p>Choose a security question</p> <p>What is your mother's maiden name?</p> <p>What is your city of birth?</p> </div>
Answer 1		
Question 2	What is the name of the hospital you were born in?	
Answer 2	What is the name of the street you grew up on?	
Question 3	What is the name of your elementary school?	
Answer 3	What was your high school mascot?	
	What was your first pet's name?	
	What was your first car?	
	What is the name of your kindergarten teacher?	
	What was the make of your first car?	
	What is your zodiac sign?	
	What is your favorite color?	
	What is your favorite sports team?	
	What is your favorite TV show?	
	Who was president when you were born?	

7. Once you have selected your security questions, click **'Continue.'** You will then be directed to the **'Confirmation Page.'** You should also receive an e-mail confirmation shortly. You will then have two options to a) register your organization OR b) to register other users in your organization.
 - a. *To begin registering your organization*, click **'TDH Trading Partner Registration TPR,'** shown in blue and then click [here](#) for next steps
 - b. *To begin registering other users in your organization*, click **'Continue,'** and follow the directions to create other PAAMS/TN.gov account users, as described below.

Confirmation

E-mail Address » Account & Contact Information » User Name & Password » Confirmation

Thank you for creating an account online at TN.gov. You should receive an e-mail confirmation shortly.

Services

TDH Trading Partner Registration TPR

If you have questions or need additional information, please contact:
 NIC, TN Help Desk, Phone: (615) 313-0300, Toll Free: 1-866-8TN-EGOV, Fax: (615) 313-0301
 E-mail: help@egovtn.org

Continue

Creating Other PAAMS/TN.gov Account Users

The first user of an organization has the option to create other user accounts. As the administrator of your organization's PAAMS account, you will have the ability to create and manage other user accounts.

1. After clicking 'Continue' in the step above, select 'Go to Log In.'



2. Enter your username and password and click 'Log In' to continue

A screenshot of the 'Log In to Trading Partner Registration' form. The form has a title bar that says 'Log In to Trading Partner Registration'. Below the title bar, there are two input fields: 'User Name' with the value 'MUHealth' and 'Password' with a masked password '.....'. Below the input fields is a 'Log In' button. At the bottom of the form, there are two links: 'Forgot your user name or password?' and 'Update account information or change your password.'

3. Select 'Add Users' to begin entering new users.

A screenshot of the 'Active Users for Big TN Health System (BIGT003)' page. The page has a navigation bar with 'Users', 'Current Services', and 'Account Info'. Below the navigation bar, there is a title 'Active Users for Big TN Health System (BIGT003)'. To the right of the title are three buttons: 'Search For Users', 'View All Users', and 'Add Users'. The 'Add Users' button is circled in red. Below the buttons, there is a table with the following data:

User ID	Name	Status	Services	Password	Access
MUHelp1	Kevin Mann	Active	TPR	Reset	Edit

Below the table, there is a section titled 'One user found.1' with the text 'Export options: Excel'.

4. Enter the first and last name, email address, and phone number of the new user.

Add User

Account Information

First Name	<input type="text" value="Missy"/>
Last Name	<input type="text" value="Lu"/>
E-mail	<input type="text" value="MU.Health@tn.gov"/>
Phone Number	(<input type="text" value="615"/>) <input type="text" value="253"/> - <input type="text" value="8945"/> Ext. <input type="text" value="12"/>

5. Select **'TDH Trading Partner Registration'** as the desired service.

Services

Please select the service(s) this user will be allowed to access.

Service	Preferences
<input checked="" type="checkbox"/> TDH Trading Partner Registration	

6. Enter a Username and Password as directed (see examples below). After entering the required information, click **'Save'** to add the new user.

User Name

User Name requirements:

- Must be at least 5 characters in length.
- Must be no more than 20 characters in length.

User Name

Password

Password requirements:

- Must be **at least 8 characters** in length.
- Must contain **at least one letter, one number and one special character**.

Password

Retype Password

7. Repeat this process if you wish to add more users. New active users for your organization will

receive an email providing their username and information on selecting security questions.

Users Current Services Account Info

Active Users for Big TN Health System (BIGT003)

Search For Users View All Users Add Users

2 users found, displaying all users.1

User ID	Name	Status	Services	Password	Access
MUHelp1	Kevin Mann	Active	TPR	Reset	Edit
MUHelp2	Missy Lu	Active	TPR	Reset	Edit

2 users found, displaying all users.1
Export options: Excel

Existing TN.gov or PAAMS Account Users

If you are already using TN.gov services, you already have a TN.gov/PAAMS account. If you're not sure whether or not you have a TN.gov/PAAMS account, consult the [Forgot Password or User Name](#) section of this guide. Existing TN.gov/PAAMS users will need to add **'TDH Trading Partner Registration'** to current services (*Note: this step is not necessary if you just created a new TPR account as directed in the previous pages*).

1. Go to <https://apps.tn.gov/paams/> and click **'Go to Log In.'** You will then be directed to the TN.gov Account Management login page. On this screen, enter your user and password.

2. Select the **'Current Services'** tab and then click **'Add another service.'**

Service	Service Agreements	Status	Remove
TDH Trading Partner Registration		Active	Remove

3. You will proceed to the **'Add Service'** page. Navigate to the **'Reporting and Submissions'** section and select **'TDH Trading Partner Registration'** from the list. Click **'Continue'** to proceed.

- Lobbyist and Employer of Lobbyist Registration
- TN Online Campaign Finance Filing
- Disclosure of Interest Filing
- Modular Building Plans Submission
- Architects and Engineers Plans
- Workers Comp Statistical and SD1 Filing
- Handgun Safety School Scores Submission
- Regulatory Boards Information Update
- Children's Services Facility Licensing Application for Consultants
- Pupil Transportation Certification (for school districts)
- Bus Inspection Application
- TDH Trading Partner Registration
- Driveout Tag Registration for Motor Vehicle Dealers/Auctioneers
- Tobacco Sales Filing & Reporting
- Treasury Gift Cards

4. Enter your email address and click **'Continue,'** to proceed to the **'Account and Contact Information'** page.

E-mail Address

E-mail Address > Account & Contact Information > User Name & Password > Confirmation

E-mail

[Continue](#)

5. Follow instructions to enter your information and click **'Continue'** to complete the process.

Account Information

E-mail Address > Account & Contact Information > User Name & Password > Confirmation

Organization Address

I am opening an account on behalf of a

Business
 Individual

Address Line 1

Address Line 2

City

State

Zip Code

Country

Administrator Contact

First Name

Last Name

E-mail

Phone Number () - Ext.

Fax Number () -

[Continue](#)

6. You will then be directed to the confirmation page and will receive an email confirmation shortly.

Confirmation

E-mail Address > Account & Contact Information > User Name & Password > Confirmation

Thank you for creating an account online at TN.gov. You should receive an e-mail confirmation shortly.

Services

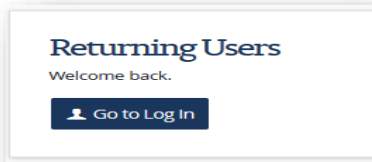
TDH Trading Partner Registration TPR

If you have questions or need additional information, please contact:
NIC, TN Help Desk, Phone: (615) 313-0300, Toll Free: 1-866-8TN-EGOV, Fax: (615) 313-0301
E-mail: help@egovtn.org

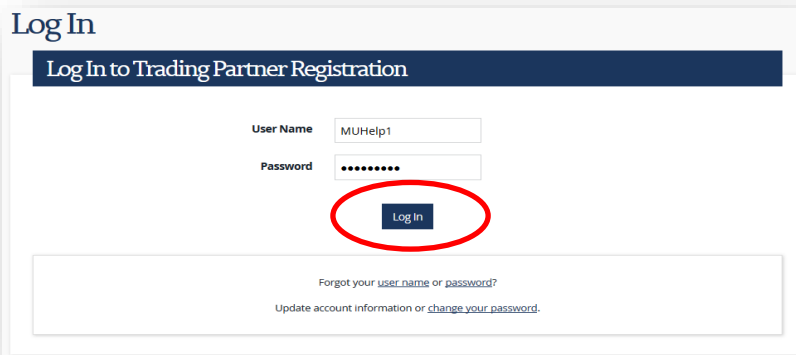
[Continue](#)

Logging In to TPR

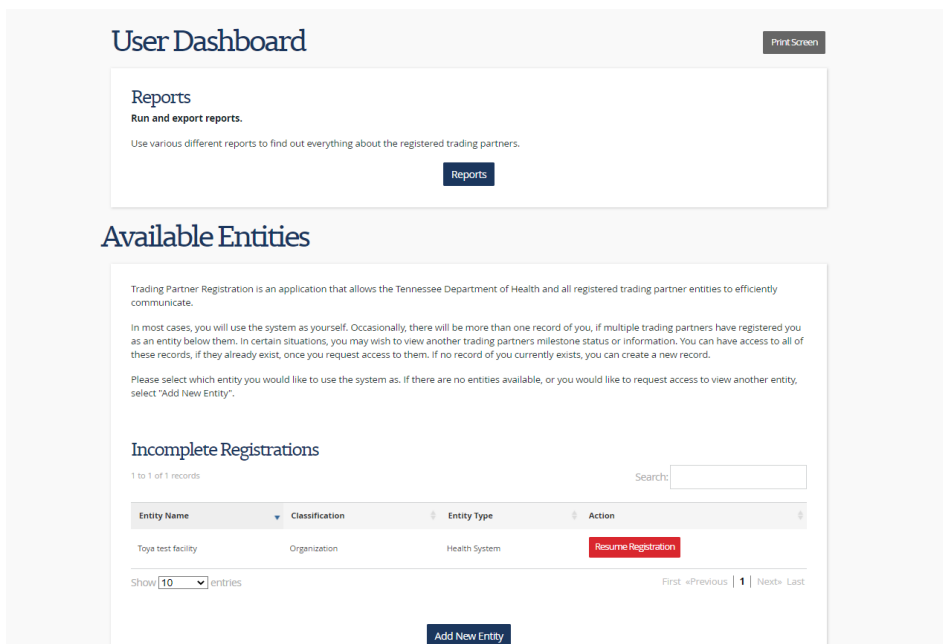
1. Once you have created your new TN.gov account, you will need to login to the TPR system. In the **'Returning Users'** section, select **'Go to Log In.'**



2. Enter the Username and Password for your PAAMS account and click **'Log In.'**



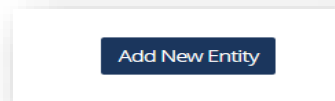
3. Upon login, you will be directed to the **'Available Entities'** screen.



Searching for an Entity

In certain situations, your organization may already be registered in the system. Users are required to search for entity records before starting a new registration; ***otherwise, you might create duplicate registrations.*** If your organization is already registered in the system, you will be able to request access to that registered account.

1. To search for your organization, click **'Add New Entity.'**
2. Locate the **'Search for your Records'** section and **'Search for your Records.'**



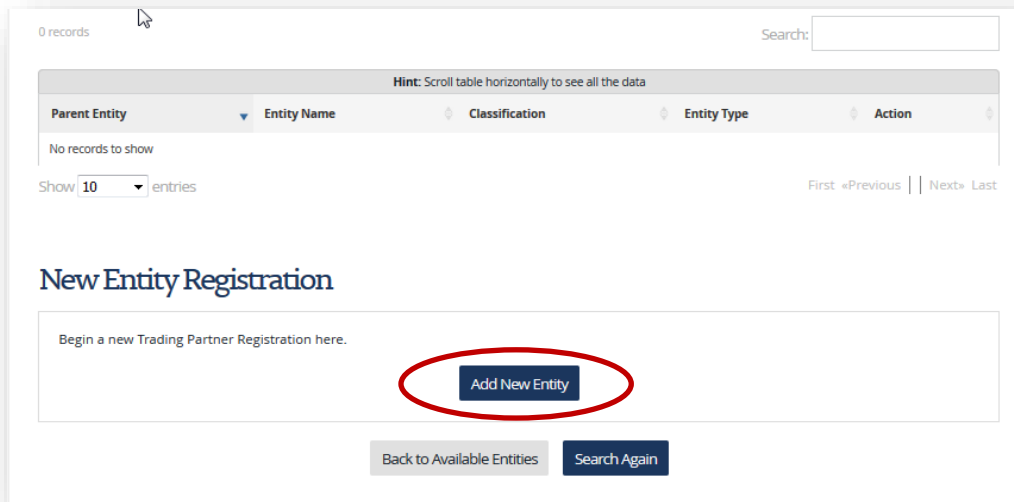
select

3. Search using any one of the following options below to locate your record(s):
 - a. **Entity Type** – e.g., health system, hospital, practice, pharmacy, etc.,
 - b. **Entity Name** – complete or partial entity name,
 - c. **Identifiers Type** – e.g., ISO, Provider/Group NPI, CLIA, Provider License#, Local, or other previously established ID,
 - d. **Identifier** – e.g., 1119950000, VUMC, MD0055.
 - e. **Address - Street, City, State**
4. Enter your search criteria information and click **'Search for your Records.'**

If TPR locates a matching entity based on your search criteria, you will need to request access to that entity's records (see [Searching for an Existing Registration](#)). The user who registered the entity will need to approve or deny your request for access. If there are no matching entities found you will need to create a new registration for your organization.

Adding a New Entity

To utilize the trading partner registration system, your entity must be registered. If you complete your records search and no matching entities are found, click the **'Add New Entity'** button.



Entity Classifications

For the purpose of registration, trading partners are grouped into classifications. After selecting **'New Registration,'** begin the trading partner registration process by choosing the highest level of classification for your registration. There are three trading partner classifications:

1. **Organization:** This classification applies to trading partners with multiple locations. If registering as an organization, the user can also register multiple affiliated organizations, facilities, and/or professionals related to the organization.
2. **Facility:** This classification applies to trading partners with a single location. If registering as a facility, the user can also register multiple affiliated professionals related to the organization, but no other facilities or organizations can be registered under a facility.
3. **Professional:** This classification applies to trading partners registering as an individual, and the trading partner should be a person. If registering as a professional, the user will only be able to register that professional. No affiliated organizations, facilities, or other professionals can be registered under a professional.

If your entity does not easily fit within one of these three classifications, register as an organization. As the highest-level classification, this will allow you to easily register other affiliated organizations, facilities, or professionals at a later time, if necessary. Associated registration and on-boarding documentation will be generated based on how you register. Please review the classification details below and the ['Trading Partner Registration Worksheet'](#) for more information.

I am a...

Begin the trading partner registration process by selecting the highest level classification you will be registering. For example, if you are a practice and will be registering your practice as well as the doctors within it, select organization or facility and not professional here.

Organization

Multiple locations.

Organizations can register themselves and multiple affiliated Organizations, Facilities, and Professionals.

Register as an organization for:
 Health System
 Hospital
 Public Health Agency
 Practice
 Clinic
 Laboratory Group
 Pharmacy Group
 Long Term Care Group
 Payer

Register

Facility

Single location.

Facilities can register themselves and multiple affiliated Professionals. Do not register as a Facility if you will be registering affiliated Organizations and/or Facilities.

Register as a facility for:
 Hospital
 Practice
 Clinic
 Laboratory
 Pharmacy
 Long Term Care
 Payer

Register

Professional

Individual only.

Professionals can only register themselves. Do not register as a professional unless you have no other affiliated Organizations, Facilities, or Professionals.

Register as an individual for:
 Professional

Register

Note: If you wish to register your practice as well as the doctors within it, select organization or facility, rather than professional. If you are registering a large organization such as a Health System, retail pharmacy chain, Laboratory Group, etc. register as an organization.

Entity Information

1. Enter the required Entity Information on the ‘**Organizational Information**’ page, as depicted below.

Entity Information Save Save & Exit

Entity Type: Health System

Entity Name: Big TN Health System

Address 1: 100 West Main

Address 2: Suite 10A

City: Nashville

State: TN

Zip Code: 37243

Entity Specialty: Hospital Medicine

Point of Contact Name: John Doe, Sr.

Point of Contact Title: Senior Physician

Point of Contact Phone: (615) - 802 - 9877

Point of Contact E-mail Address: MU.Health@tn.gov

Note: Users may select ‘Save’ or ‘Save & Exit’ to save data. All required data on a screen must be entered before the data can be saved.

- It is recommended that you add at least one additional point of contact. To add an additional point of contact, place a check in the box next to **'Add Additional POC'** (located under the Entity Information tab and Interface details tab).

Add Additional POC

- It will then populate the Additional Point of Contacts fields as shown below in which you will need to fill out.

Add Additional POC

Point of Contact Name: Brian Moore

Point of Contact Title: Partner Engagement Coordinator

Point of Contact Phone: (615) - 999 - 9999

Point of Contact E-mail Address: brian.k.moore@tn.gov

[+ Add Another POC](#)

- To add other additional point of contacts, you can click on the **+Add Another POC** button and the same field shown in the step above will populate. Enter the **'Identifier'** Information then click **continue**.

[+ Add Another POC](#)

- Choose an Identifier Type or multiple Identifier Types (see [Appendix 1](#), pg. 39).

Identifier Type

Available Identifiers

ISO

CLIA

01D0886307

Provider NPI

Group NPI

1900540012

Provider License Number

Local

Other Identifier(s)

Note: When selecting an identifier for Syndromic, Cancer, eCR, DOR, Immunization interfaces, an NPI is required. To register for the Electronic Lab Reporting interface, users must enter a CLIA as the identifier.

- a. **ISO** – International Organization for Standardization
 - b. **CLIA** – Clinical Laboratory Improvement Amendments
 - c. **Provider NPI** – National Provider Identifier for an individual medical professional
 - d. **Group NPI** – National Provider Identifier for an organization
 - e. **Provider License Number** – Medical review board certified license numbers of Medical Doctors, Advance Practice Nurses, Physician Assistants, and Pharmacists
 - f. **Local Identifiers** – Approved identifiers used to exchange data with the Tennessee Department of Health
 - g. **Other Identifiers** – Any other identifier used for this entity not listed above
6. After you've entered the Identifier Type, click '**Continue.**'

Interface Selection

On the '**Interface Selection**' page, select the interface(s) you wish to send data to: **Syndromic**

Surveillance Messaging, Immunization Registry Messaging, Electronic Lab Reporting, Electronic Case Reporting, Drug Overdose Reporting, or Cancer Case Reporting. You may select multiple interfaces and register as a trading partner for each.



Immunization Registry Reporting

In Tennessee, the Immunization Information System (IIS) is a statewide registry managed by TDH to be a single source of immunization records for all Tennessee residents. The IIS gives authorized immunizing providers the ability to electronically record, change, and access comprehensive immunization information on any patients in the system. The IIS accepts immunizations administered in any clinical setting by any immunization provider to recipients of all ages using interoperability standards.



Syndromic Surveillance Messaging

The Tennessee Communicable and Environmental Disease Services and Emergency Preparedness (CEDEP) Division within the Tennessee Department of Health (TDH) has programmatic oversight of Syndromic Surveillance activities across the state. Currently, all 13 Tennessee Public Health regions receive data from select emergency departments and perform Syndromic Surveillance activities. Syndromic Surveillance messaging provides an electronically automated secure and standardized mechanism for communicating Syndromic Surveillance data from **eligible hospitals' (EH) emergency departments** to TDH to support Syndromic Surveillance. Syndromic Surveillance is defined as public health surveillance emphasizing the use of timely pre-diagnostic data and statistical tools to detect and characterize unusual activity for further public health investigation.



Electronic Lab Reporting

In Tennessee, ELR is the electronic submission of laboratory results thought to be indicative of a reportable condition, disease, or event, as described by the TDH in Tennessee Code Annotated 68 Rule 1200-14-01-.02, using interoperability standards. The potential benefits of ELR include the automation and standardization of the laboratory reporting process, timelier laboratory reporting, and ultimately improved validity and reliability of information for better case detection, surveillance, and disease investigation activities.



Electronic Case Reporting

In Tennessee, the Emergency Preparedness program has programmatic oversight for reporting to Health Human Services (HHS) required hospital data. COVID Electronic Reporting is a secure file transfer system that will allow your organization to report electronically directly to TDH without separate data entry into the HRTS COVID-19 Survey. It is our desire to reduce some of the hospital's reporting burden through this mechanism



Cancer Case Reporting

In 1983, the Tennessee General Assembly passed Tennessee Code Annotated 68-1-1001, which requires **all health care practitioners and facilities that diagnose and/or treat cancer** patients to report cancer case information to the Tennessee Department of Health. The use of 2015 Certified Electronic Health Record Technology (CEHRT) can enable cancer care providers to automate the identification of reportable cancer cases and cancer registry reporting. Effective January 1, 2018, the Tennessee Cancer Registry will accept only new registrations from eligible clinicians (i.e., MD or DO), who directly diagnose and/or treat 25 or more cancer cases in a calendar year, for electronic data submissions with the following physician specialties: dermatology, urology, gastroenterology, hematology, medical oncology, radiation oncology, surgical oncology, or gynecologic oncology.



Drug Overdose Reporting

In 2016, the Tennessee Assembly passed Public Chapter NO. 959 an Act to amend Tennessee Code Annotated, Title 53; Title 63 and Title 68, this law authorized the Commissioner of Health to obtain records maintained by any facility licensed under this title, to facilitate investigations and inquiries concerning opioid drug abuse, opioid drug overdoses, and opioid overdose deaths.

Note: The Tennessee Department of Health has not declared readiness to accept Drug Overdose Reporting data as a part of a specialized or public health registry, using Certified Electronic Health Record Technology (CEHRT) in standard format, as required by the Centers for Medicare & Medicaid (CMS) Promoting Interoperability (PI) or Meaningful Use EHR Incentive Program.

- After selecting the desired interface(s), interface option(s) will appear below **'Interface Selection.'** Enter the required information for each interface selected.

Electronic Lab Reporting

Point of Contact Name	John Doe, Jr.
Point of Contact Title	CIO
Point of Contact Phone	(615) - 540 - 0001
Point of Contact E-mail Address	MU.Health@tn.gov
HIE and / or HISP Affiliation (If Applicable)	

Be sure to complete the **'File Information,' 'Application Information,' 'Vendor Point of Contact'** and **'Additional Point of Contacts'** sections. Examples and brief descriptions of each section are depicted below.

File Information

Enter information that best describes the file structure/version of messages or data being submitted and the transport capabilities of the system submitting data.

File Information

- File Structure Capability**
- HL7 V2.3.1 Message
 - HL7 V2.5.1 Message
 - HL7 V2.7.1 Message
 - HL7 V2 Other Message
 - HL7 V3
 - Other

- Vocabulary Capability**
- LOINC
 - SNOMED
 - UCUM
 - ICD9
 - ICD10
 - CPT
 - CVX
 - Adverse Events
 - HL7 Vocabulary
 - NAACCR Version X
 - COVID-Only
 - Other

- File Transport Capability**
- SFTP
 - DIRECT
 - SOAP/Web Services
 - PHIN MS
 - Other

Intended Mode

Bidirectional

Current Submission Method

Enter the number of estimated events recorded in the previous year for this interface

Application Information

Enter information about the application or system being used to connect to the selected interface(s).

Application Information	
System Type	LIMS or LIS <input type="button" value="x"/> <input type="button" value="v"/>
Application Name	LabWare, Inc.
Application Version	2.01.A
Application Identifier	1200
Application ONC Certification Year	2104
Application ONC Certification ID	C14X50

Vendor Point of Contact

1. Enter the appropriate application vendor or third-party vendor contacts information for the testing that will be conducted during the on-boarding period.

Vendor Point of Contact	
Vendor Name	Best Med
Point of Contact Name	Jane Doe, PMP
Point of Contact Title	Technical Consultant
Point of Contact Phone	(800) - 787 - 1200
Point of Contact E-mail Address	mu.health@bestmed.com
<input type="button" value="Previous"/> <input type="button" value="Continue"/>	

2. Click '**Continue**' to move on to the '**Incentive Program Participation**' section.
Note: You must click '**OK**' continue (see screenshot below).

testapps.tn.gov says

Be sure to check both Medicare and Medicaid if your organization is participating in both incentive programs.

Incentive Program Participation

Promoting Interoperability is a federal initiative for eligible professionals and eligible hospitals using certified electronic health record (EHR) technology. One of the goals of Promoting Interoperability is to use certified EHR technology to improve population and public health. To demonstrate Promoting Interoperability, eligible professionals and eligible hospitals must meet certain Public Health measures. To register intent for one or more of these Public Health measures, please complete the 'Promoting Interoperability' section as directed. For more information about Promoting Interoperability in TN, visit <http://tn.gov/health/topic/meaningful-use-summary>.

1. Select **'Yes'** if you wish to register your intent to meet Promoting Interoperability public health objectives. If you are not participating in Promoting Interoperability, select **'No.'**

Meaningful Use

Please indicate if you are participating in Meaningful Use.

Yes

No

2. Enter the required **'Participant Information'** and click **'Continue'** to move on to the next screen.

Participant Information

Incentive Program Entity Type Select an Entity Type

Incentive Program Stage Select a Stage

Incentive Program Year Select a Year

Incentive Program Reporting Period [] to []

Incentive Program Point of Contact Name []

Incentive Program Point of Contact Title []

Incentive Program Point of Contact Phone ([]) - [] - []

Incentive Program Point of Contact E-mail Address []

Incentive Program Enrolled Medicare Medicaid

Be sure to check both Medicare and Medicaid if your organization is participating in both incentive programs.

Previous Continue

Keep in mind that associated registration and on-boarding documentation will be generated based on how you register. Trading partner classifications can be found in the [Entity Classification](#) section.

Adding a Child Entity

To help clarify the hierarchy of affiliated Organizations, Facilities, and Professionals, this application uses the terms **'Parent'** and **'Child.'** To document an affiliation, add a **'Child.'** For example, a Health System Organization can be a **'Parent'** and register multiple Hospitals as affiliated **'Children.'** This hierarchical relationship will be maintained in the Trading Partner Registration System, but each entity has its own Demographic, Interface, and Promoting Interoperability information that may differ from other **'Parent'** or **'Children'** affiliates.

1. Choose either Organization, Facility, or Professional.

As a Organization, you are eligible to register the following children:

<p>Organization Multiple locations.</p> <p>Register as an organization for:</p> <ul style="list-style-type: none"> Health System Hospital Public Health Agency Practice Clinic Laboratory Group Pharmacy Group Long Term Care Group Payer <p>Add this Child</p>	<p>Facility Single location.</p> <p>Register as a facility for:</p> <ul style="list-style-type: none"> Hospital Practice Clinic Laboratory Pharmacy Long Term Care Payer <p>Add this Child</p>	<p>Professional Individual only.</p> <p>Register as an individual for:</p> <ul style="list-style-type: none"> Professional <p>Add this Child</p>
---	--	--

2. Click **'Add this Child.'**
3. Under **'Parent'** select the parent under which the child will be registered.

Under Parent Save Save & Exit

Within this hierarchy, this child will be directly associated with a parent. Which parent will this child be registered under?

Parent: STONES RIVER HOSPITAL

4. Enter the required Entity Information.

Note: Users may use the copy feature to copy demographic information from the parent entity to its child; however, users must enter the new **'Entity Name'** to proceed.

Entity Information

Entity Type: Hospital

Copy From: Large Acute Care Hospital Copy

Entity Name: West Tennessee Pediatric Hospital

Address 1: 100 Alabama Way

Address 2: 5th Floor

City: Jackson

State: TN

Zip Code: 38450

Entity Specialty: Pediatrics

Point of Contact Name: Homer Test

Point of Contact Title: Tester

Point of Contact Phone: (800) -45-7980

Point of Contact E-mail Address: mu.health@tn.gov

5. Choose an **Identifier Type**. Multiple Identifier Types may be selected.

6. Enter your identifier and click **'Continue.'**

Note: When registering for the ELR interface, enter a CLIA as the identifier. All other interfaces require an NPI. See [Appendix 1](#) for a definition of acronyms.

7. On the **'Interface Selection'** page select the desired interface(s) you will be sending data to.

Note: Once the Interface or Interfaces have been selected, interface option(s) will appear under the **'Interface Selection'** section.

8. Enter the required **'File Information.'** This information will help the Interface Administrator determine what types of data, vocabulary, and transport method(s) your system can send to the selected interface(s).

Note: Users may use the copy feature to copy file information from parent entity to its child; however, if the parent entity has not registered for the desired interface, the copy function will not be available.

File Information

File Structure Capability

- HL7 V2.3.1 Message
- HL7 V2.5.1 Message
- HL7 V2.7.1 Message
- HL7 V2 Other Message
- HL7 V3
- Other

Vocabulary Capability

- LOINC
- SNOMED
- UCUM
- ICD9
- ICD10
- CPT
- CVX
- Adverse Events
- HL7 Vocabulary
- NAACCR Version X
- COVID-Only
- Other

File Transport Capability

- SFTP
- DIRECT
- SOAP/Web Services
- PHIN MS
- Other

Intended Mode

Bidirectional

Current Submission Method

Enter the number of estimated events recorded in the previous year for this interface

9. Enter **Application Information.**

Application Information

System Type

Application Name

Application Version

Application Identifier

Application ONC Certification Year

Application ONC Certification ID

10. Enter **Vendor Point of Contact information** and click **'Continue.'**

Vendor Point of Contact

Vendor Name

Point of Contact Name

Point of Contact Title

Point of Contact Phone - -

Point of Contact E-mail Address

11. Indicate if you are participating in Promoting Interoperability by selecting **'Yes'** or **'No.'**

Meaningful Use

Please indicate if you are participating in Meaningful Use.

Yes

No

Note: Users may use the copy feature to copy Promoting Interoperability information from the parent entity to its child; however, if the parent entity did not select **'Yes'** to the Promoting Interoperability question, the copy function will not be available.

Participant Information

Meaningful Use Entity Type: Eligible Hospital

Stage: 1

Year: 2

Reporting Period: 01/01/2015 to 12/31/2015

Meaningful Use Point of Contact Name: Jean Doe, LPN

Meaningful Use Point of Contact Title: MU Coordinator

Meaningful Use Point of Contact Phone: (800) 757-8750

Meaningful Use Point of Contact E-mail Address: MU.Health@tn.gov

Incentive Program Enrolled: Medicare, Medicaid

Buttons: Previous, Continue

12. Review the entered information and, if the data is correct, click **'Continue'** to move on to the next screen.

13. Review the listing of your registered entities and be sure that all entities you wish to register are included. To add additional entities, click **'Add an Entity.'** Review the steps to add a child entity in ['Add a Child Entity.'](#)

Hierarchy

This is a visual representation of the entities you have registered. Children are displayed beneath their parents.

- Cherokee (Clinic)
 - West TN Peds (Hospital)

Complete Registration

14. To complete the registration, select **'Complete Registration.'** If there are no more entities to register, click **'Finalize Registration.'**

Hierarchy

This is a visual representation of the entities you have registered. Children are displayed beneath their parents.

- Cherokee (Clinic)
 - West TN Peds (Hospital)

Finalize Registration

Searching for an Existing Registration

In certain situations, someone other than you may have already registered your organization. If your organization has already been registered in the system and you need access, you must request access to the registered entity. When approved, records will be available to you in the 'Available Entities' section of the user dashboard at login. Separate requests must be made for each entity you wish to access, even for entities in the same hierarchy.

1. Click the **'Add New Entity'** button.
2. Search using any of the identifiers below and click **'Search for your Records.'**

The screenshot shows a search form with the following fields:

- Entity Type:** A dropdown menu with the text "Choose an option..."
- Entity Name:** A text input field with the placeholder text "Entity Name"
- Identifiers:** A dropdown menu with the text "Choose an option..."
- Identifier:** A text input field with the placeholder text "Identifier"

Below the fields is a blue button labeled "Search for your Records".

3. Locate the desired Entity Results.

Parent Entity	Entity Name	Classification	Entity Type	Action
	Ray Medical	Facility	Practice	Approval Access Requested
Ray Medical	Kimberly Ray	Professional	Professional	Request View Access Request Edit Access Request Approval Access

Requesting Access to an Existing Registration

4. Select the desired level of access:
 - a. **View Access** – At this level, you can view milestones and entity information.
 - b. **Edit Access** – At this level, you can view milestones and edit entity information.
 - c. **Approval Access** – At this level, you can view milestones, edit entity information, and approve user requests to the entity record.

Any user with **'Approval Access'** has the option to either approve or deny requests for access. These individuals receive an email notification to approve/deny incoming requests. You will receive an email notification when your request has been approved or denied. If denied, you can request access at a different level, if necessary, by following the same steps outlined above.

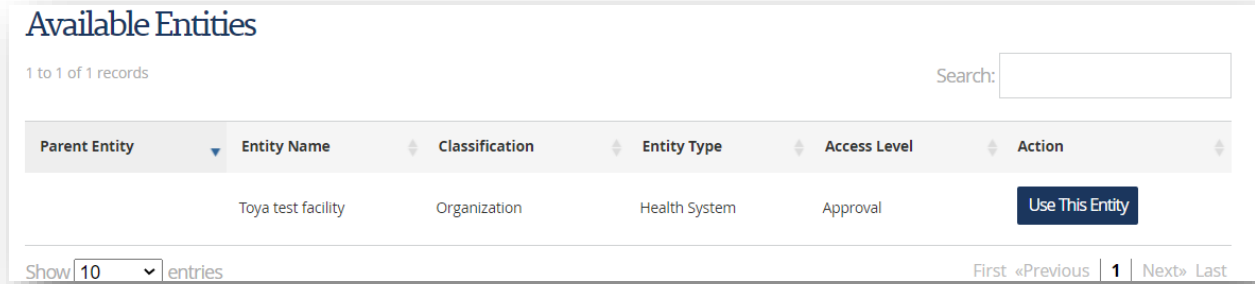
Multiple users can have access to the same entity at the same access level, including **'Approval Access.'**

Viewing an Existing Registration

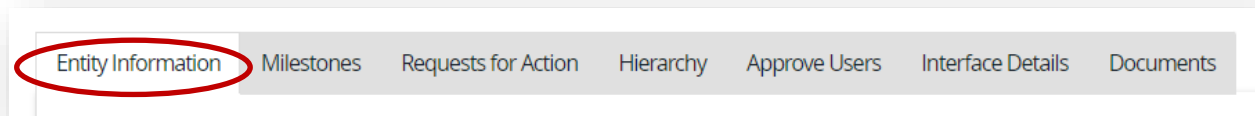
Once a user has access to at least one entity in the system (whether via a new registration submission

or new access approval granted for an existing entity), that entity’s information can be viewed at any point.

1. After logging into the TPR System, select ‘**Use This Entity**’ next to the name of the entity to be reviewed.



2. Select the ‘**Entity Information**’ tab at the top of the page. From here, a user can review all previously submitted information for that entity.



If any information included for the entity needs to be edited, see [Editing an Existing Registration](#).

Viewing Milestones

Milestones, for each interface an entity is registered and approved for, can be viewed at any time by all users with access to that entity. If the registration for an interface has been submitted but not yet

approved by TDH, users will not be able to see any milestones for the entity.

When a user is viewing the previously submitted registration information (see [Viewing an Existing Registration](#) section for instructions), 'Milestones' appear in the first tab.

This tab includes all completed and yet to be completed milestones for each interface the entity is registered and approved for, and milestones are grouped by interface. The milestones can be sorted by any of the columns. For example, if you would like to see all completed milestones in chronological order, you can sort by clicking on '**Completed Date.**' Each milestone that has been completed by the entity should have a completion date listed.

The milestones listed can vary for each interface. All TDH programs do not follow the same onboarding process. Similarly, all trading partners for a specific interface might not follow the same onboarding process. Because of this, you might see '**NA**' marked for certain milestones. This denotes that TDH has marked the milestone as not applicable for that specific entity.

Each entity can have its own milestones, even if it is a parent to or child of another entity. Users with access to multiple entities should review the milestones for each entity individually. If a user prefers to have TDH document milestones at a '**Parent**' level, and not with each individual '**Child,**' that must be discussed and approved by TDH for each registered interface.

Users can print the milestones page to show documented progress through each interface's onboarding process. Please allow some time for TDH to update these milestones for each entity once they are completed. If there is a discrepancy seen in the TPR System, please contact the TDH representative you are working with for that interface or MU.Health@tn.gov.

Editing an Existing Registration

An existing registration can be updated at any time by users with Edit or Approval access to that entity.

1. When a user is viewing the previously submitted registration information (see [Viewing an Existing Registration](#) for instructions), select **'Edit Information'** under the applicable section.

The screenshot shows a web interface with four tabs: 'Interface Information', 'File Information', 'Application Information', and 'Vendor Information'. The 'File Information' tab is active. Below the tabs, there is a table of capabilities and their values:

File Structure Capability	HL7 V2.5.1 Message
Vocabulary Capability	LOINC
Vocabulary Capability	SNOMED
Vocabulary Capability	UCUM
Vocabulary Capability	ICD9
Vocabulary Capability	ICD10
File Transport Capability	SFTP
File Transport Capability	SOAP/Web Services
File Transport Capability	PHIN MS
Intended Mode	
Bidirectional	
Current Submission Method	

At the bottom of the form, there is a blue button labeled 'Edit Information', which is circled in red in the image.

2. Make all necessary edits and if there are no other additional edits to be made you can click either Save or Save & Exit buttons. If you need to make additional edits, then click **'Continue'** at the bottom of each page to continue with edits and click the Continue to move to the next page.
3. Select **'Complete Registration,'** unless you need to register new entities (see [Adding a New Entity to an Existing Registration](#)).
4. Select **'Finalize Registration'** at the bottom of the **'Review Registration'** page in order to alert TDH staff of this updated registration information.

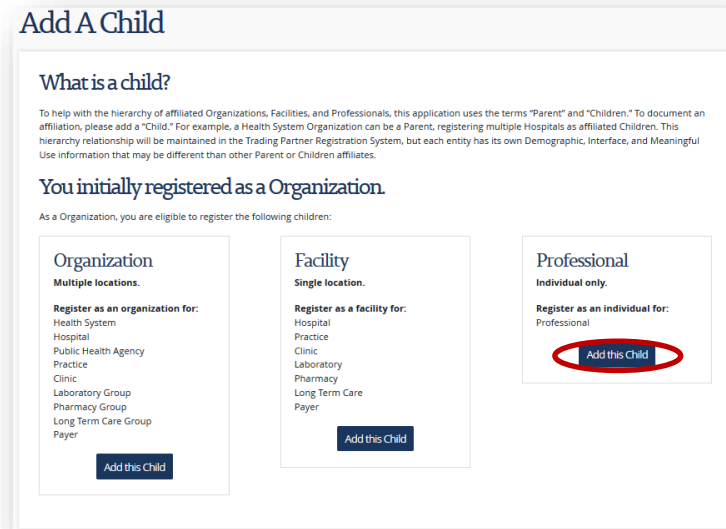
All users with access to that entity will receive an email notification that the entity's registration information has been updated.

Adding a New Entity to an Existing Registration

New entities can be added to an existing registration at any time by users with Edit or Approval access. Keep in mind, new entities can only be added as 'Children' to an existing entity if the 'Parent' entity is an Organization or Facility (see [Add a Child Entity](#) for more details).

To add a new entity, you must first follow the steps for [Editing an Existing Registration](#). The entity that you select for editing should be the new 'Parent' for this '**Child**' entity.

1. Instead of selecting '**Complete Registration**' for the parent entity, click '**Add this Child.**'

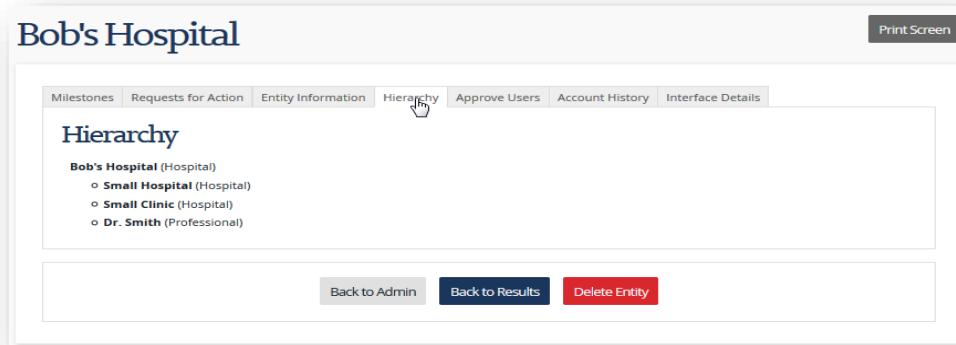


2. This will direct you to new entity registration. Register this new entity as a child of the parent entity just as you would during the initial registration process (see [Add Child Entity](#) for instructions).
3. After adding the new entity, make sure to move through all the pages until reaching the '**Finalize Registration**' button. In order to alert TDH staff of this new registration, you must select 'Finalize Registration' at the bottom of the '**Review Registration**' page.

The user who creates an entity's new registration will receive an email confirmation of submission for each interface selected. The user who creates an entity's new registration will, by default, have Approval Access to the entity. In order for others to access the entity's information, please see [Request Access to an Existing Registration](#) and [Approving or Denying New Entity Users](#).

Viewing a Hierarchy of Entities

If applicable, the hierarchy for an entity can be viewed at any time by all users with access to that entity. When viewing the previously submitted registration information (see [Viewing an Existing Registration](#) for instructions), you will see the 'Hierarchy' tab at the top of the page.

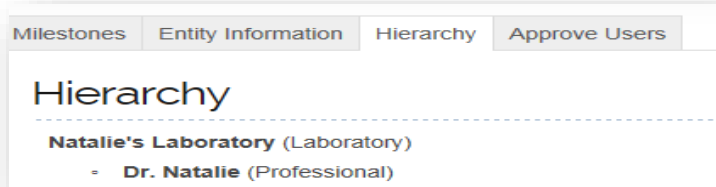


Once selected, this tab displays all '**Child**' entities that have been registered under the entity you are currently viewing.

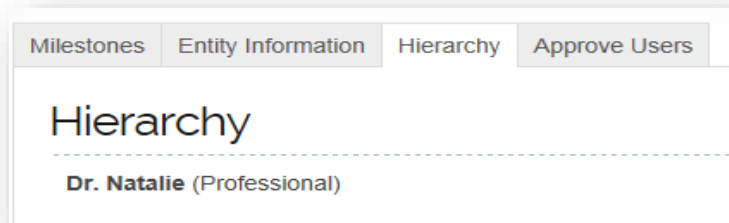
***Note:** if the entity currently being viewed is a child of another entity, that relationship will not be displayed on this page.*

If the entity is a child of another entity, you can see that parent's name in the '**Entity Information**' tab, under the variable '**Under Parent.**' For example, Dr. Natalie is registered as a child under Natalie's Laboratory.

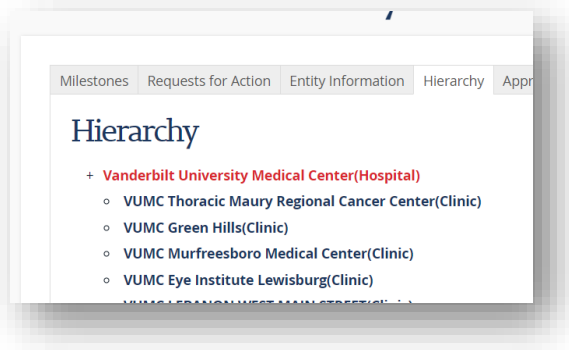
When reviewing the hierarchy while looking at Natalie's Laboratory, this is what is displayed:



When reviewing the hierarchy while looking at Dr. Natalie, this is what is displayed:



In addition, the Parent Entity’s Hierarchy is now hyperlinked so when a user clicks on a link in the hierarchy, the child entity will open in a new tab.



If you see any related entities in a hierarchy that you need view, edit, or approve access to, please see [Searching for an Existing Registration](#) for details on requesting that access. Separate requests must be made for each entity you want access to, even for entities in the same hierarchy.

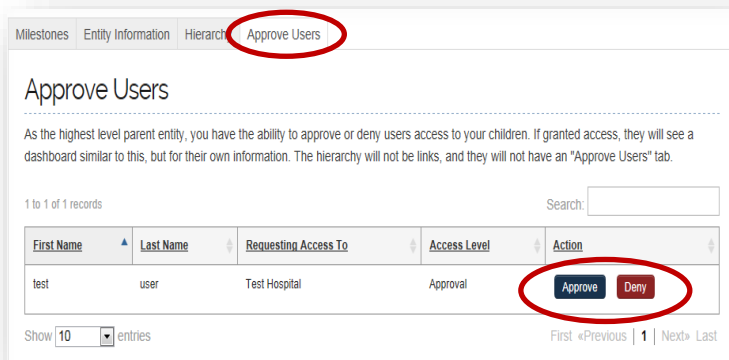
Approving User Access Request

Approving or Denying New Entity Users

More than one TPR System user can have access to any entity. To request access to an existing entity, please see [Search for an Entity](#). Once requested, a user with Approval Access must approve or deny each request. The first user to register an entity is automatically given Approval Access, but additional users can request and be granted Approval Access as well.

All users with Approval Access will receive an email notification when another user requests access to the entity.

1. A user with Approval Access must log into the TPR System and open the appropriate entity by selecting **‘Use This Entity’** to review this request.
2. Select the tab at the top of the page that reads **‘Approve Users.’**



If there are currently any users requesting access for that entity, they will appear in the table, along

with the requested access level.

3. Select **'Approve'** or **'Deny'** processing the pending request(s).

If you deny the user, they may still request access in the future and/or request access at a different level. For example, you can deny a user who requested Approval Access; that user can go back into the system and request Edit Access for the same entity, which you can then approve (or deny) at that level of access.

User Access Levels and Email Notifications

To view records, you must request access to them (see [Viewing an Existing Registration](#)). There are three different levels of access: **View**, **Edit** and **Approval**. Users with Approval Access control the records and have the option to either approve or deny requests for access. If an access request is approved, the entity record will appear on the **'Available Entities'** screen immediately following login. Associated registration and on-boarding documentation will be generated based on registration.

Email notifications are primarily sent to users with Edit and Approval access. Users who wish to be notified of registration changes/updates are advised to request Edit Access at a minimum.

User Level Table

User Type	Authority	Email Notifications
View Access	View registration information and milestones	<ol style="list-style-type: none"> 1. New TN.gov/PAAMS account 2. Password reset request
Edit Access	View and edit registration information, view milestones, view requests for action	<ol style="list-style-type: none"> 1. New TN.gov/PAAMS account 2. Registration submitted 3. Registration approved 4. Registration denied 5. Registration updated 6. Annual update reminder 7. Password reset request
Approval Access	View and edit entity information, view milestones, and approve user level access	<ol style="list-style-type: none"> 1. New TN.gov/PAAMS account 2. Requests for access 3. Registration submitted 4. Registration approved 5. Registration denied 6. Registration updated 7. Annual update reminder 8. Password reset request

Forgot Username or Password

If you forget your username or password, they are easily recoverable.

To recover your Username, on the home page click **'Go to Log In,'** and locate the **'Forgot your username or password?'** link. Click on username (hyperlinked in blue) and enter the e-mail address associated with the account.

Click **'Continue'** to submit your request. Please wait a few minutes, then check the e-mail account listed as your username recovery e-mail address.

If you forgot your password, click on password (hyperlinked in blue). You have two options: reset your password by email or reset your password by answering your security questions.

To reset your password by answering your security questions:

1. Enter your Username and click **'Continue.'**
2. Answer the security questions associated with your account and click submit. You will be directed to the **'Create New Password'** page.
3. Be mindful of the following rules when creating your new password:
 - Must be at least 8 characters in length
 - Must contain at least one letter, one number and one special character: **@#\$\$%^&()_+-.:;<>+?;~**
 - Cannot reuse any of the last 5 passwords you've set up.
4. Click **'Continue'** when you have entered and confirmed your new password.

To reset your password by email:

1. Enter your email address and then click **'Continue.'**
2. A message will be sent to the e-mail address listed for your account. Please wait a few minutes, and then check any e-mail addresses you might have listed as your recovery address.
3. Follow the instructions in the email. You will then be able to access your TN.gov account.

Updating Account Information

To update your account information, go to the TPR home page and log in. Click the **'Edit'** button as displayed below.

User ID	Name	Status	Services	Password	Access
DC49543	Brian Moore	Active	TPR EVENTS	Reset	Edit

From there, you can edit your Account Information and reset/change your password.

Account Information

User Name: DC49543

First Name:

Last Name:

E-mail:

Phone Number: () - Ext.

Click **'Save Account Information'** to update.

Changing Passwords

To change the password for your PAAMS/TN.gov account, you must first login. Click **'Reset'** on the business user Dashboard.

Users | Current Services | Account Info

Active Users for Brian (BRIA003)

Search For Users | View All Users | Add Users

One user found.1

User ID	Name	Status	Services	Password	Access
VIMTest	Brian Moore	Active	TPR	Reset	Edit

One user found.1
Export options: [Excel](#)

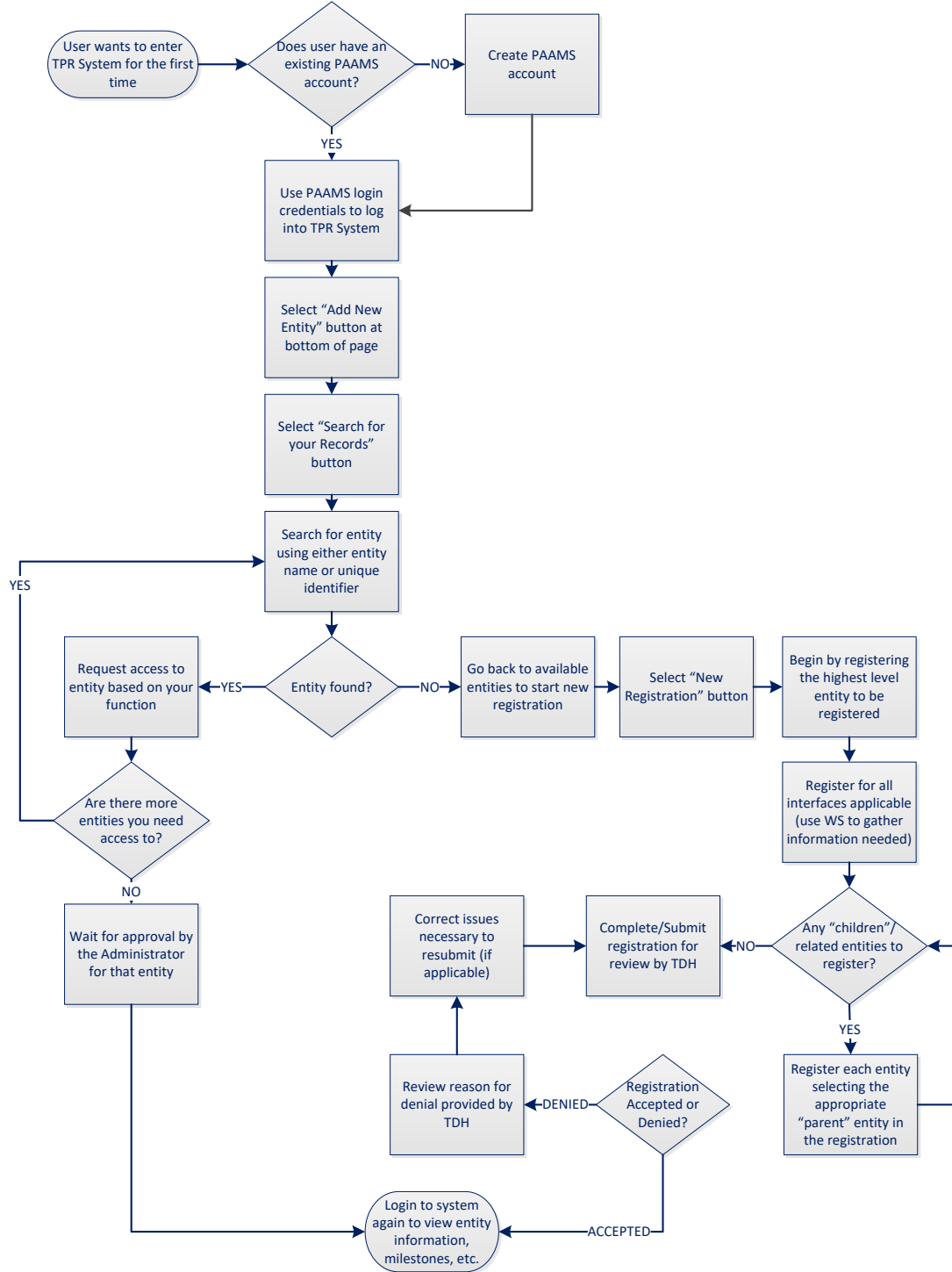
Enter a new password and retype it to confirm. You can also review or edit your Security Questions. Click **'Save Password and Security Answers'** at the bottom of the screen when your changes have been completed.

Appendix 1 – Glossary of Definitions and Acronyms

Acronym or Term	Definition
Adverse Events	A reported adverse reaction or a negative physical condition that has occurred and is reported shortly after one or more immunizations have been received.
Application Information	Information describing the name of, type, version, certification year and ONC ID of the sending application.
Application Version	Version of the application being used in TPR
Application Identifier	The identification number that represents the combination of Certified Health Information Technology that is owned and used by providers and hospitals to provide care to their patients.
Classification	A term used by the TPR system to help put trading partners into categories, which assists in maintaining relationships between multiple associated trading partners.
CLIA	Clinical Laboratory Improvement Amendments.
CPT	Current Procedural Terminology (CPT) codes are developed and maintained by the American Medical Association and are intended to support billing for services.
CVX	A numeric string that identifies the type of vaccine product used or the vaccine administered.
DIRECT Messages	Point-to-point secure messaging protocol and transport solution for secure messaging. Direct uses a <i>HISP</i> (health information service provider) just as other email services use an ISP (internet service provider) to manage the flow of email transmissions.
DOR	Drug Overdose Reporting
ECR	Electronic Case Reporting
ELR	Electronic Laboratory Result Reporting.
EHR	Electronic Health Record system.
Entity	Each organization, facility, and professional registered in the TPR system is considered to be and will be referenced as an entity by the Tennessee Department of Health.
File Information	Information describing the file structure, version, vocabulary, and transport capabilities for an interface.
HIE	Health Information Exchange.
HISP	Health Information Service Provider.
HL7	Health Level Seven International (HL7).
HL7 Vocabulary	Values from the HL7 data definition tables published in the HL7 Standards.
ICD-10	International Classification of Disease, tenth revision.
ICD-9	International Classification of Disease, ninth revision.
Identifier	A unique value used to name or identify an entity.
Identifier Type	The type of identifier that is being used to name or identify an entity.
Interface	An electronic data interchange system, such as ELR, Immunization Registry, or Cancer Case Reporting.

Acronym or Term	Definition
ISO	International Organization for Standardization.
LIMS	Laboratory Information Management System.
LIS	Laboratory Information System.
Local Identifier	Approved identifiers used to exchange data with the Tennessee Department of Health.
LOINC	Logical Observation Identifiers Names and Codes.
Promoting Interoperability	Promoting Interoperability is a federal initiative for eligible professionals and eligible hospitals using certified EHR technology. One of the goals of Promoting Interoperability is using certified EHR technology to ultimately improve population and public health.
NAACCR	North American Association of Central Cancer Registries.
NPI	National Provider Identifier (10-digit number).
NPI - Group	National Provider Identifier for covered health care organizations.
NPI - Provider	National Provider Identifier for covered health care providers.
ONC	Office of the National Coordinator for Health Information Technology (ONC).
ONC Certification ID	The ONC Certification Identification or Number is a number generated by the Certified Health IT Product List (CHPL) used for reporting to CMS for Promoting Interoperability attestation. It represents a product or combination of products in the Certified Health It Product List.
ONC Certification Year	ONC Electronic Health Record Certification Edition.
Other Identifier	Any other identifier type not currently listed in the TPR System that the potential trading partner would like to submit to the Tennessee Department of Health.
PAAMS	Portal Admin Account Managements System.
PHIN MS	Public Health Information Network Messaging System.
POC	Point of Contact.
Professional	An individual Medical Doctor, Doctor of Osteopathic medicine, Advance Practice Nurse, Physician Assistant, or Pharmacist.
Provider License Number	Medical license number.
SFTP	Secure File Transfer Protocol.
SNOMED	Systematized Nomenclature of Medicine.
SOAP/Web Services	Simple Object Access Protocol using a Web Services Definition Language (WSDL) to exchange data and communicate between systems.
Specialty	An area of practice in which the individual, facility, or organization specializes.
Trading Partner	An approved organization exchanging data with the Tennessee Department of Health.
UCUM	Unified Code for Units of Measure
Vendor Point of Contact	Information detailing the vendor's name and critical contact information to be used during testing and for future corresponded from Interface Admins.

Appendix 2 - Registration Flow Chart



Appendix 3 – Tennessee Department of Health Contacts

TPR Help Desk

If you are unable to log in and need assistance use-contact information listed below:

NIC, TN - Tennessee.gov Help Desk
(615) 313-0300 or 1-866-8TN-EGOV
E-mail: help@egovtn.org

Electronic Lab Reporting

In Tennessee, ELR is the electronic submission of laboratory results thought to be indicative of a reportable condition, disease, or event, as described by TDH in Tennessee Code Annotated §68 Rule 1200-14-01-.02, using interoperability standards. The potential benefits of ELR include the automation and standardization of the laboratory reporting process, timelier laboratory reporting, and ultimately improved validity and reliability of information for better case detection, surveillance, and disease investigation activities.

- Help Desk Email - CEDS.Informatics@tn.gov
 - Interface Web Page - <https://www.tn.gov/health/cedep/meaningful-use-summary/laboratory-result-reporting.html>
 - Interface Fact Sheet - https://www.tn.gov/content/dam/tn/health/documents/ELR_fact_sheet.pdf
-

Electronic Case Reporting

Electronic Case Reporting (eCR) is the automated generation and transmission of case reports from an electronic health record (EHR) to the public health agency's disease surveillance system for review and action. eCR will allow eligible hospitals and critical access hospitals the opportunity to report suspected cases to TDH for further investigation using an electronic health record (EHR) system rather than manually reporting on paper and waiting on lab test results to confirm a suspected case. The eCR will capture critical clinical and demographic patient data from 2015 Certified Electronic Health Record Technology (CEHRT) not otherwise included in laboratory reports. Utilizing eCR will reduce the burdensome paper-based and labor-intensive administrative process reporters face in reporting and responding to public health's requests for additional information.

- Help Desk Email - CEDS.Informatics@tn.gov
- Interface Web Page - <https://www.tn.gov/health/cedep/meaningful-use-summary.html>
- Interface Fact Sheet - https://www.tn.gov/content/dam/tn/health/documents/eCR_Fact_Sheet.pdf

Syndromic Surveillance Messaging

The Tennessee Communicable and Environmental Disease Services and Emergency Preparedness (CEDEP) Division within the TDH has programmatic oversight of Syndromic Surveillance activities across the state. Currently, all 13 Tennessee Public Health regions receive data from select emergency departments and perform Syndromic Surveillance activities. Syndromic Surveillance messaging provides an electronically automated secure and standardized mechanism for communicating Syndromic Surveillance data from **eligible hospitals' (EH) emergency departments** to TDH to support Syndromic Surveillance. Syndromic Surveillance is defined as public health surveillance emphasizing the use of timely pre-diagnostic data and statistical tools to detect and characterize unusual activity for further public health investigation.

- Help Desk Email - CEDS.Informatics@tn.gov
 - Interface Web Page - <https://www.tn.gov/health/cedep/meaningful-use-summary.html>
 - Interface Fact Sheet - http://tn.gov/assets/entities/health/attachments/TDH_SyndromicSurveillance_factsheet.pdf
-

Cancer Case Reporting

In 1983, the Tennessee Assembly passed Tennessee Code Annotated 68-1-1001, which required all health care practitioners and **facilities that diagnose and/or treat cancer** patients to report cancer case information to TDH. In May of 2000, the Tennessee Assembly amended the law to bring it into conformity with Public Law 102-515, adopted by the U.S. Congress in 1992, which established the National Program of Cancer Registries housed within the Centers for Disease Control & Prevention, U.S. Department of Health & Human Services.

- Help Desk Email - TNCancer.Registry@tn.gov
 - Interface Web Page - <https://www.tn.gov/health/health-program-areas/tcr.html>
 - Interface Fact Sheet - https://www.tn.gov/content/dam/tn/health/documents/physicianreportingstuff/TDH_Cancer_MU_Fact_Sheet.pdf
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Drug Overdose Reporting

In 2016, the Tennessee Assembly passed Public Chapter NO. 959 an Act to amend Tennessee Code Annotated, Title 53; Title 63 and Title 68, this law authorized the Commissioner of Health to obtain records maintained by any facility licensed under this title, to facilitate investigations and inquiries concerning opioid drug abuse, opioid drug overdoses, and opioid overdose deaths.

The Tennessee Department of Health has not declared readiness to accept Drug Overdose Reporting data as a part of a specialized or public health registry, using Certified Electronic Health Record Technology (CEHRT) in standard format, as required by the Centers for Medicare & Medicaid (CMS) Meaningful Use EHR Incentive Program.

- Help Desk Email - TDH.Informatics@tn.gov
 - Interface Web Page - <https://www.tn.gov/health/health-program-areas/office-of-informatics-and-analytics/advance-analytics/drug-overdose-reporting.html>
 - Interface Website - <https://www.tn.gov/health/health-program-areas/pdo/pdo/drug-overdose-reporting.html>
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Immunization Registry Messaging

In Tennessee, the Immunization Registry (IR) is a statewide registry developed by TDH to be a single source of immunization records for all Tennessee residents. The IR gives authorized immunizing providers the ability to electronically record, change, and access comprehensive immunization information on any patient(s) in the system. The IR accepts immunizations administered in **any** clinical setting by **any** immunization provider to recipients of **all ages** using interoperability standards.

- Help Desk Email - TennIIS.MU@tn.gov
 - Interface Web Page - <https://www.tennesseeiis.gov/tnsiis/>
 - Interface Fact Sheet - https://www.tn.gov/content/dam/tn/health/documents/immunizationrequirements/tennis/TennIIS_Brochure.pdf
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Promoting Interoperability

For more information on the Public Health Promoting Interoperability items, including on-boarding and testing processes, and for more information about Promoting Interoperability in Tennessee, please go to <https://www.tn.gov/health/cedep/meaningful-use-summary.html>. If you have questions about the Trading Partner Registration (TPR) system or Public Health-related Promoting Interoperability, please contact the Tennessee Department of Health (TDH) at MU.Health@tn.gov.

Frequently Asked Questions

1. What is the Trading Partner Registration (TPR) system?

The TPR system allows potential trading partners to register their intent to electronically exchange data with the Tennessee Department of Health (TDH). It allows eligible professionals and eligible hospitals to formally register their intent with TDH for Promoting Interoperability. It also provides TDH with updated information about each trading partner, a necessity for establishing and maintaining electronic interfaces.

2. How can I access the TDH Trading Partner Registration (TPR) system?

In order to begin the process of registering intent to exchange data with TDH, you must first have a PAAMS/TN.gov account. This account allows you to register for TN.gov services, including TDH Trading Partner Registration. Go to <https://apps.tn.gov/paams/> to create your PAAMS/TN.gov account. If you already have a PAAMS/TN.gov account, simply log in and click 'Add another service' for your existing account. You may then login at <https://apps.tn.gov/tpr/>. New users may be added to both existing and/or newly created accounts by clicking 'Add Users.'

3. What is PAAMS?

PAAMS is the Portal Admin Account Management System. This system is used for TN.gov services. Your account will allow you to use the TPR system in addition to many other TN.gov web portal systems. If you have an existing account, there is no need to create a new one to use the TPR system.

4. Where can I learn more about each TPR interface?

Immunization Registry Messaging: <https://www.tennesseeiis.gov/tnsiis/>

Electronic Laboratory Reporting (ELR): <http://www.tn.gov/health/article/laboratory-reporting>

Cancer Case Reporting: <https://www.tn.gov/content/tn/health/health-program-areas/tcr/physician-reporting-under-meaningful-use.html>

Syndromic Surveillance Messaging: <https://www.tn.gov/health/cedep/meaningful-use-summary.html>

Electronic Case Reporting: <https://www.tn.gov/health/cedep/meaningful-use-summary.html>

Drug Overdose Reporting: <https://www.tn.gov/health/health-program-areas/office-of-informatics-and-analytics/advance-analytics/drug-overdose-reporting.html>

5. I don't see the interface I want to register for, what should I do?

The 4 options provided – Syndromic Surveillance Messaging, Immunization Registry Messaging, Electronic Lab Reporting, Electronic Case Reporting, Drug Overdose Reporting, and Cancer Case Reporting – are the only interfaces currently utilizing the TPR system. If you are interested in electronic data exchange for any other reason, contact the TDH program area of interest or MU.Health@tn.gov.

6. What are the different TPR access levels and what does each mean?

- **View** Access: you can view milestones and entity information.
- **Edit** Access: you can view milestones and edit entity information.
- **Approval** Access: you can view milestones, edit entity information, and approve or deny user requests to the entity record.

7. What information do I need to complete the registration process?

The information needed to complete the registration process might come from many different sources within your organization and includes:

- Information about your organization
- Information about your system(s) and associated vendor(s)
- Information about your system's capabilities for the desired interfaces
- Information about the individuals who will be responsible for the testing and validation process, as well as a contact from the organization
- Information about your transmittal volume

For further guidance on the information needed to complete registration, consult the [Trading Partner Registration Worksheet](#).

8. What is a classification?

Trading partners are grouped into one of three classifications for the registration process. The classifications help organize trading partners into categories, which is beneficial to maintaining relationships between multiple associated trading partners.

9. How do classifications differ from one another?

A trading partner selects one of three classifications for registration: **Organization**, **Facility**, or **Professional**.

- **Organization** classification is used by trading partners with multiple locations, potentially carrying multiple affiliated organizations, facilities, and/or professionals.
- **Facility** classification is used by trading partners that are a single location, potentially carrying affiliated professionals.
- **Professional** classification is used for trading partners registering as an individual, and the trading partner should be a person; if registered as a professional, the user will only be able to register that professional. No affiliated organizations, facilities or other professionals can be registered underneath a professional in the hierarchy.

10. I don't fit into any of those classifications, how should I register?

Trading partners may not clearly fall within one of these classifications. In that case, trading partners are advised to register using the organization classification. As the highest-level classification, an organization can easily register other affiliated organizations, facilities, or

professionals later, if necessary.

11. What are 'parent' and 'child' entities?

'Parent' and 'child' are terms the TPR system has adopted to help document various entity affiliations while maintaining hierarchy relationships. To document an affiliation, register your first ('parent') entity, and then add a 'child.'

For example, a Health System may be registered as an organization, with multiple Hospitals registered underneath it. In that situation, the Health System is the 'parent, and the Hospitals are 'children.' Although this hierarchy is preserved in the system, each entity has its own demographic, interface, and Promoting Interoperability information, which may differ greatly among related parent/children affiliates.

12. How do I determine my Promoting Interoperability Stage/Year for TPR registration?

This is a common question during registration because in many cases, a trading partner anticipates moving from their current Stage/Year to the next in the near future. In that instance, use your upcoming Stage/Year for registration purposes. For example, if you anticipate moving from Stage 1 to Stage 2 of Year 1 soon after registration, enter Stage 2/Year 1 for your *Promoting Interoperability* participant information.

13. What if I have other questions about Promoting Interoperability?

For questions about Promoting Interoperability with regards TDH, visit: <https://www.tn.gov/health/cedep/meaningful-use-summary.html>. Feel free to contact the TDH Promoting Interoperability Coordinator at MU.Health@tn.gov.

14. What happens after I complete my registration?

All registrations must be approved by appropriate TDH staff. You will receive an automated email notification when your registration is approved or denied. TDH program staff will contact you with more information about testing and onboarding. For additional information related to onboarding for each individual interface, see <https://www.tn.gov/health/cedep/meaningful-use-summary.html>.

15. Who do I contact for general TPR system help?

If you have questions or need general help using the TPR system, contact TDH program staff at MU.Health@tn.gov.

16. Who do I contact if I cannot login?

For login assistance, contact:
NIC, TN – TN.gov Help Desk
(615) 313-0300 or (866)8TN-EGOV
Email: help@egovtn.org

17. If other people in my organization need access to these registrations, how do I set that up?

Authorized users may obtain access to your registration by logging into the TPR system and clicking 'Add New Entity.' From there, click 'Search for your Records,' enter required

information, and click **'Search for your Records.'** Locate the appropriate entity and select the access level. An email notification will be sent to the entity's admin user for approval or denial of the request. Denied users can request access to an entity's information again; if initial denial is denied due to requested level of access, simply adjust the requested access level selection and follow the same steps to re-submit.

***Note:** Admin users can only approve or deny requests – they cannot change the level of access.*

18. I need to update/change information for my previously submitted registration, how do I do that?

An existing registration can be updated at any time by users with **Edit** or **Approval** access to that entity. When viewing the submitted registration information, select the [File Information](#) tab, and click **'Edit Information'** for the section you wish to edit. Complete all necessary edits and click **'Continue,'** through to **'Complete Registration,'** then **'Finalize Registration'** to exit **Edit** mode. An email notification will be sent to TDH staff for review.

19. Can an EHR vendor register on behalf of its clients?

Yes – An EHR vendor can register on behalf of their clients; however, EHR vendors must be sure to list point of contact information for their client in the [Entity Information](#) and [Promoting Interoperability](#) sections of TPR, rather than listing themselves as the point contact for the entity.

20. Can an organization register for multiple facilities?

Yes – TPR allows users to register multiple organizations.

21. Can other organizations registered in TPR see my organizations registration information?

No – The information your organization provides is visible only to you, TDH administrative users, and others you grant access to.

22. Is TPR only for Promoting Interoperability?

No – All providers who would like to exchange data with TDH for the interfaces that currently utilize the TPR system (Cancer Case Reporting (CCR), Immunization Registry Messaging (IMM), Electronic Lab Reporting (ELR), Electronic Case Reporting (eCR), Drug Overdose Reporting (DOR), and Syndromic Surveillance Messaging (SSM)) must now register through the TPR system, regardless of Promoting Operability (PI) participation status.

23. How can I provide feedback (questions, comments, suggestions, concerns) regarding TPR?

You can click [here](#) for the OIA Feedback Form and select the TPR category to submit your feedback.

Upcoming Features

Feature	Summary	Implemented Date
Registration Update	Register for a selected interface one time for all entities in an organization.	
Generate Document Button External Users	Allow Trading Partners to generate milestone, requests for action, and status letters.	

Trading Partner Registration Worksheet

This worksheet can be used to gather the information you will need in order to complete the TPR system registration process. This information may come from several different sources within your organization.

Facility Information

Entity Information

Entity Name*:

Entity Type*:

Street Address*:

City*:

State*:

Zip Code*:

Entity Specialty:

Point of Contact Name*:

Point of Contact Title*:

Point of Contact Phone*:

Point of Contact E-mail Address*:

*Identifier Type (must select at least 1) **

ISO/OID (International Organization for Standardization):

CLIA (Clinical Laboratory Improvement Amendments):
Required for Electronic Lab Reporting (ELR) interface.

Provider NPI (National Provider Identifier):
Required for Cancer Case Reporting (CCR) interface.

Group NPI (National Provider Identifier):
Required for Immunization Registry Messaging (IMM), Syndromic Surveillance Messaging (SSM), Electronic Case Reporting (eCR) and Drug Overdose Reporting (DOR) interfaces.

Provider License Number:

Local:

Other Identifier(s):

Interface Selection

Gather information for selected interface(s); if registering for multiple interfaces, gather this information for each interface.

Interface (e.g., Immunization Registry, ELR, Cancer Case Reporting) *:

Point of Contact Name*:

Point of Contact Title*:

Point of Contact Phone*:

Point of Contact E-mail Address*:

HIE and/or HISP Affiliation (if applicable):

*File Information**

File Structure Capability (select all that apply) *:

- HL7 V2.3.1 Message
- HL7 V2.5.1 Message **Required for IMM, SSM, ELR**
- HL7 V2.7.1 Message
- HL7 V2 Other Message
- HL7 V3 **Required for CCR, eCR**
- Other:

HL7 V3 Type (if applicable, select all that apply):

- Messages
- Documents (CDA) **Required for CCR**

Vocabulary Capability (select all that apply):

- LOINC
- SNOMED
- UCUM
- ICD9
- ICD10
- CPT
- CVX
- Adverse Events
- HL7 Vocabulary
- NAACCR Version X
- Other:

File Transport Capability (select all that apply):

- SFTP
- DIRECT
- SOAP/Web Services
- PHIN MS
- Other:

Intended Mode:

- Real Time
- Batch

Bidirectional:

- Yes
- No
- Maybe/Unsure

*Required field: must be completed to move forward in the system.

†Contact vendor or IT staff for assistance with this section if needed.

For additional questions, contact MU.Health@tn.gov.

Current Submission Method:

Application Information⁺

System Type: LIMS or LIS ***Required for Electronic Lab Reporting (ELR) interface.***
EHR
Other:

Application Name*:

Application Version: ***Note: Not required but is important to help programs determine if the EHR or lab system can produce content necessary to connect with the interface.***

Application Identifier:

Application ONC Certification Year:

Application ONC Certification ID:

Vendor Point of Contact⁺

Vendor Name*:

Point of Contact Name*:

Point of Contact Title:

Point of Contact Phone:

Point of Contact Email Address:

*Required field: will not be able to move forward in the system without completing

*Please contact vendor or IT staff for assistance with this section if needed

For additional questions, please contact MU.Health@tn.gov

